



City of Deltona

2345 Providence Blvd.
Deltona, FL 32725

Minutes

City Commission Workshop

Monday, October 10, 2016

5:30 PM

Deltona Commission Chambers

REVISED October 10, 2016 @ 1:41 PM

1. CALL TO ORDER:

The meeting was called to order at 5:30 p.m. by Mayor Masiarczyk.

2. ROLL CALL – CITY CLERK:

Present: 7 - Commissioner Herzberg
Commissioner Honaker
Commissioner Schleicher
Commissioner Smith
Commissioner Soukup
Vice Mayor Nabicht
Mayor Masiarczyk

3. PLEDGE TO THE FLAG:

Mayor Masiarczyk led everyone in the pledge to the flag.

PUBLIC COMMENTS: – Citizen comments limited to items not on the agenda and comments on items listed on the agenda will take place after discussion of each item.

Mayor Masiarczyk opened and closed the public hearing as there were no public comments.

4. BUSINESS:

A. Water Supply Options and 5 Year Water CIP - Gerald Chancellor, Public Works/Deltona Water, (386) 878-8998. - This will be postponed to a later date since named participant is unable to attend.

No discussion took place, item was postponed to a later date.

B. Update on Hurricane Matthew - City Manager Shang.

City Manager Shang stated there would be updates on Hurricane Matthew provided by Fire Chief Snyder, Building Official Steve Roland, Deputy Public Works Director Matt Doan, Parks & Recreation Direction Steve Moore and Deputy City Manager Dale Baker.

Fire Chief Snyder gave a brief update on the storm to include the number of fatalities due to the storm with one (1) being in DeLand, no flooding within the City, minimal damage to City facilities, 1,000 residents in the City still without power, 17,000 residents in the County without power, wellbeing checks were done with no issues, only a few requests for food and other supplies, hot meals were handed out today by Red Cross as well as the Neighborhood Center, there being no need to set-up supply distribution locations, no water outages in the City, the traffic light at the entrance of Pine Ridge High School is the only one (1) still out and should be up by Wednesday, and the United Methodist Church in DeLand has 35 people staying there.

Captain Eagan gave a brief update on the storm to include no calls for service or citizen requests related to food or ice for either the City or the County Emergency Operations Center (EOC), schools will be open on Wednesday and if the traffic light at Pine Ridge High School is not working a deputy will assist with traffic, Salvation Army provided meals to several cities including Seville, Oak Hill, Port Orange and Holly Hill, the Volusia County Sheriff's Office (VCSO) ran double shifts from Thursday through Saturday, there is continued assessment of what transpired before, through and after the storm, there was a need to get timely information regarding traffic control devices which were provided every two (2) hours, and the storm was not taken lightly by staff or residents.

The Commission discussed planning for the needs of the citizens such as water and ice, wanting to hear from the citizens themselves on how they are doing, placing barricades with either blinking lights or strobe lights around the City as needed, protecting the residents against fraudulent people/workers, having residents check the credentials, placing a phone number on the City's message boards for those that need assistance, to encourage residents to report price gouging, what to do at a traffic light that is out, and that the curfew was not adhered to.

Building Official Steve Roland gave a brief update to include 40 trees damaged homes, 23 homes with missing shingles which he felt was low, not enforcing those people who do not have a permit but, that one is needed before the work is completed, and that he does not have any control over the permit fees.

Deputy Public Works Director Matt Doan gave an update to include the streets are clear, no areas of flooding, Deltona Water and Utility System only had one (1) break which was not storm related and did not cause a boil water notice, loss power at 25% of pump stations, currently one water plant and four (4) pump stations are on generator, rotating generators, 235 calls received at EOC more concentrated on East side, initial call outs and calls the next day, 31 sectors and got through assessing five (5) sectors and there was an estimated 3,300 and 4,800 cubic yards of debris from trees that fell, 100% of trees removed or pushed off the road, 176 cubic yards removed, the FEMA forms used to file, message boards at several locations telling residents to get their debris to the curb, getting the City cleaned up actively by having Waste Pro pick-up the normal trash, and doing two (2) passes and will use Public Works crew to go back as necessary.

The Commission and staff discussed what constitutes a "pass", paying by the yard and

by the hour for specific equipment, the more that can be done in the 1st pass the more we can save money, if there was a chance to do more passes, that the City uses a contractor for speed because it would take too long to clean up by staff, the number of passes needs to stay fluid, that two (2) passes would not be sufficient, needing to bring in private contractors, the need for City crews to clear the sidewalks for when the schools open on Wednesday, needing to get messages out that the haulers will be coming and picking up debris at no charge, the suggestion to place household trash in the bins and yard waste on the curb, the two (2) passes being to pick-up vegetative debris and construction debris which should be in two (2) different piles, targeting homes that are storm damaged, debris blocking the line of sight, a pump failure which was immediately handled by the County, needing to communicate what will be going on in the City over the next few weeks with the citizens, that during the hurricane all people wanted is information, nobody wanting the debris around and wanting it out of the yards, the clean-up process was explained and what is reimbursable, and picking up debris until it does not need to be picked up, people having insurance issues and no flooding on the Providence big ditch area and having emergency funds in the budget set aside in case there are things that are not paid for.

Parks & Recreation Director Steve Moore gave an update to include a lot of storm debris at the facilities, damage at the Community Center included a tree falling on the boardwalk and a powerline was hit, and soffit damage to the roof of the main building area. Damage at Dewey O. Boster included a metal roof from the spectator viewing area flying off onto the t-ball field, and the new fence being bowed a little bit which the contractor can fix. At Harris Saxon having some roof damage, the Skate Park having some shade cover damaged and a tree being down. Vann Park lost power for a couple of days, shingles are missing from the Club House and restrooms and a shade is torn. At Audubon Park there is damage to the railing and trees are down on the trail. Wes Crile tennis court poles are bent and wind screens are ripped and torn. City Hall has some missing shingles, water leaks throughout the building, some ceiling tile damage, and City Hall needing a new roof. There was no problems at the Volusia County Sheriff's Office (VCSO) building and that all the parks are open.

The Commission discussed the importance of returning to normal activities as soon as possible and thanked staff who worked the Emergency Operations Center (EOC).

Deputy City Manager Dale Baker gave an update to include that both humane societies are open, Halifax Humane Society is not accepting surrendered animals, that all Code activities have been suspended this week except for safety issues, that the Special Magistrate meeting this month will be cancelled, Code Officers are surveying the area for garbage and will do every zone this week to schedule pick-ups as needed.

The Commission and staff discussed the liability of the City taking care of damage on private property, due to lack of power there may be additional food trash, having patience during the clean-up process, the City being aware of the needs and that they will be addressed, the communication concerns and that the City did and is using all social media platforms, the website and DTV to get information out to the residents and that the City is using every form of communication possible, Commissioners not

receiving any updates via cell phone or text message while the power was out, that the Commission was emailed communications and some not receiving those emails, having IT look at other avenues for communication, there being yard signs with emergency phones on them that were not utilized, calls regarding downed trees in the right-of-way, Red Cross being in town today and anyone needing information to contact the City, not having a local place to drop off debris, touring the shelters and receiving a great response from those staying there, those people who were staying at Pine Ridge High School not being allowed to smoke on campus, shutting down the EOC too soon, that the (386) 878-8100 goes to the City Clerk's Office and not the EOC, customizing alerts for the City, Florida Power & Light (FPL) vs. Duke Energy and not being able to get a hold of either, needing a contact number for utility companies, using the property appraiser's damage assessment software that was made public two (2) years ago, having retirees and family members in the EOC which should only have EOC staff and waiving permit fees if it is storm related.

After discussion, the Commission concurred to waive storm related permit fees for 60 days, spoiled food should be taken care of within a week, and trash should be labeled somehow "Spoiled Food" and not penalizing people for putting out spoiled food.

The Commission discussed the utility companies having a habit of trimming trees and destroying the integrity of the tree just to free up the power lines, if the County or the power company will not fix it then the City needs to do it because these trees are unstable and unsafe, the residents coming together to help one another, what the power companies process is for fixing the power, and each City has a government liaison for each power company but they are not the contact person for the residents.

Commission Comments:

Commissioner Soukup spoke about the experience of reporting a power outage to FPL, the trees being cut around the power lines and not cut properly, the process the power companies use for fixing the power outages, who is the City's representative with the power companies and those representatives would not be who the public would contact,

City Manager Shang stated there is a need to make sure the City has a better relationship with the power company representatives and she wants to work on developing that relationship. She stated she received information on a global level from the power companies and she stressed to them that she needed information specific to Deltona.

Commissioner Herzberg stated she agreed with Commissioner Honaker regarding putting out signs with contact information on them. She stated the Fire Department contacted the people on the special needs list and she wanted to get the word out to the residents on how to get on that list, that the water system did not fail and it does function, needing to waive permit fees for 60 days, that residents were proactive, neighbors and communities came together, the need for partnerships in the community, and that she saw staff, the City Manager and Commissioners out driving around

checking on the City and she thanked everyone.

Commissioner Honaker stated he agreed with waiving permit fees for 60 days, he suggested having debris pick-up days on certain days of each week for the month, if residents are willing to pay more for trash pick-up when the contract comes up for renewal negotiate for unlimited trash pick-up and to have a couple of amnesty days.

Commissioner Schleicher spoke about Duke Energy having 1,000 outages, but that they did a better job than FPL, FPL needs to provide figures for Deltona like Duke Energy does, citizens reporting different power outage time frames, using the message boards to display contact information, that this disaster brought out the best in everyone, that neighbors were out checking on each other, that in her neighborhood the neighbors all helped in feeding each other, and she thanked the residents.

Vice Mayor Nabicht asked if FEMA would be coming in to establish an office in the City and Fire Chief Snyder replied not at this time, but staff is trying to set up a meeting with them for the City and community obligations and he will provide the information as soon as he has it. Vice Mayor Nabicht stated that if FEMA is going to have a west side office the City needs to push to have it here and in 2004 the City used Wes Crile Park for the FEMA office.

Vice Mayor Nabicht spoke about the City coming back so well at this point, that he sympathizes with those who do not have power, that people were prepared and took the storm seriously, when emergency management directs something people need to listen, the people who were walking around when the City was not secure put an extra burden on emergency services, the fact that people prepared for the storm was a tremendous help and he thanked the citizens, that FEMA's rule is to be ready to stand on your own for three (3) days, residents needing to take personal responsibility and the City will help as much as it can, that he worked in the EOC in the Mayor's position, needing to take requests for training very seriously, he praised Crystal Harris and Gerald Taylor for the great job they did in the EOC, when the EOC trainings become available they need to be taken by staff and Commissioners, and the City functioned very well with half the staff not ever being through a real incident. He suggested leaving the City's EOC representative at the County EOC longer for a portion of the recovery phase, to have prisoners from state or county corrections assist with filling sand bags, and he believes the City's generator has the capacity to support the entire City Hall building and to have the City Manager look into the contract with the electrician to make that happen.

Commissioner Smith states that it angers her that the City does not have a contact for either FPL or Duke Energy. She suggested that as the City builds these relationships with the power companies to ask them to assess their system and sure up those areas that continually fail possibly because of the transformers and City Manager Shang replied she would make that request.

Commissioner Smith asked with regards to vacant lots, does the City have any recourse over those vacant lots because people lost power due to trees on vacant lots falling on the power lines. Vice Mayor Nabicht replied that the City of Palm Coast has a mitigation

ordinance that addresses vacant lots and City Attorney Vose replied it is all controlled by the City's ordinance which can be changed.

Commissioner Smith suggested to include in next year's budget a new roof for City Hall and City Manager Shang replied the City needs to do an entire assessment because there are issues with the roof and the windows.

Commissioner Smith stated people lost a whole refrigerator of food and it is difficult for some financially to replace it and needing to provide information about organizations who are offering assistance like the Community Life Center, food banks and the Neighborhood Center. She stated Port Orange has a short term recovery plan which she provided to the City Manager and she suggested this is something the City should have.

City Manager Shang thanked the community because we need to work in partnership, when we do we can make a lot of improvements and make great strides. The community really responded, they moved a lot of their belongings in, they took the storm seriously and without the community the City would have been in a lot worse condition.

City Manager Shang introduced Human Resource Director Richard Adams who gave a brief update on the City's health insurance process to include that the RFP went out, the proposal selection committee reviewed all the proposals, the committee unanimously chose CIGNA for health and dental insurance, the savings is 16% over the current healthcare cost and that is due to the utilization rates over the last two (2) years being so low, CIGNA has a comprehensive wellness program which is incorporated with their health insurance plan, there is a dividend refund program where they will refund 50% of the differences between their participated actual claims at the end of the year, there is an outreach program and others that the City would get 50% of that difference back, and the employees will not see an addition in cost.

Commissioner Schleicher asked if the tour of the Volusia County Crime Center on Wednesday was still going to happen and Captain Eagan replied yes.

After discussion, the Commission concurred to reschedule the Volusia County Crime Center tour.

Mayor Masiarczyk opened the public comment.

Brandy White, 2926 Chalmer Street, Deltona, spoke about the miscommunication of phone numbers, that the phone number (386) 878-8100 would have been the number everyone would have contacted and it was not transferred to a person, residents not having a phone number for the Fire Department or VCSO and that somebody was just tagged for excessive yard waste, over 16 bags, today and it was left.

Jim Pescha, 1120 N. Old Mill Drive, Deltona, thanked the Fire Department, the VCSO and staff for all they did, that an elderly person ended up on his front porch from a shelter and VCSO was able to get her back to where she needed to be, that he is pleased to hear that the City has been putting out more communications through social

media, but information was from Commissioners and not through the City, and he suggested having information placed on the homepage of the website.

Vernon Cramer, 3340 Commerce Avenue, Deltona, spoke about still not having power, that he always hears complaint that Deltona is a big City and does not get recognized, that he would like to see news conferences with the Mayor like the county and sheriff do during disasters, that the community has a lot of questions and does not know what is going on, possibly having a news conference with FPL and Duke Energy, the trucks that are sitting parked in plazas while trees still need to be taken care of and the power is still out.

Courtney Hernandez, 2102 Nedra Avenue, Deltona, spoke about being on social media a lot and she did not see any updates, she thanked everyone for all they did and getting information out about trash and debris, there is a site either "Deltona Better Together" or "Deltona Come Together" where residents are helping each other by donating items and she thanked everyone for all they did.

Mayor Masiarczyk closed the public comment.

5. CITY MANAGER COMMENTS:

6. ADJOURNMENT:

There being no further business, the meeting adjourned at 7:41 p.m.

Joyce Raftery, CMC, MMC, CITY CLERK